



411 YOUR 911



**QUICKLY LOCATE ANY
IN-BUILDING 911 CALL**

Notifying the Right People

In an emergency getting accurate information into the hands of the people who need it becomes critical.

911 Locator works with your telephone system to notify your internal or external staff immediately that an emergency call is in progress. Reception, security, emergency response teams; you decide depending on the time of day or location of the call who receives the message.

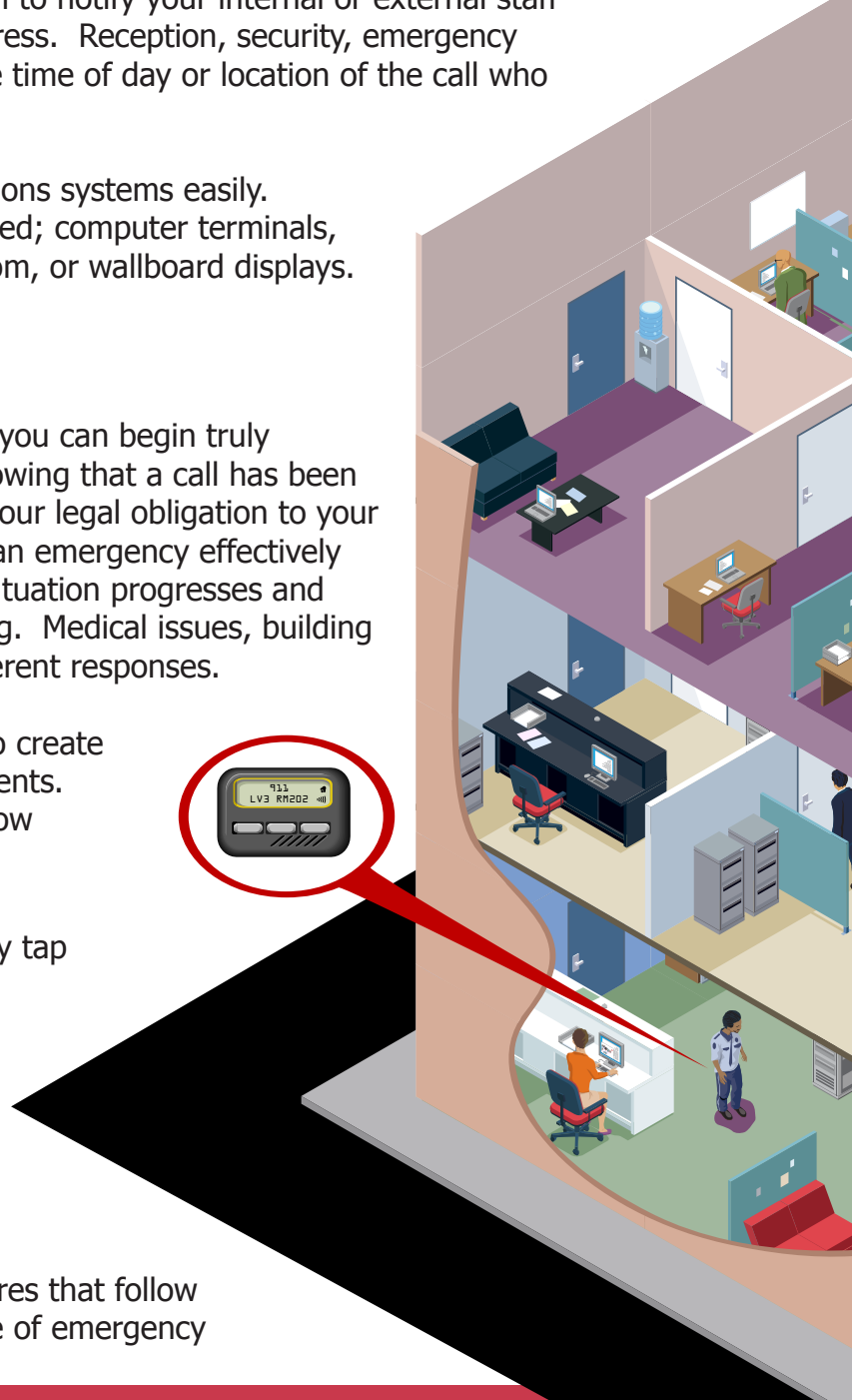
Integrate your public and private communications systems easily. Notifications can be sent to any device you need; computer terminals, telephones, cell phones, PDAs, pagers, intercom, or wallboard displays.

Managing Emergencies

Once an emergency event has been detected you can begin truly leveraging the power of 911 Locator. Just knowing that a call has been placed from a particular location may satisfy your legal obligation to your staff or residents. However, to truly manage an emergency effectively you need to keep your staff informed as the situation progresses and even what type of situation they may be facing. Medical issues, building issues or security issues should engender different responses.

Managers can use the administrative screen to create icons describing more common emergency events. Icon-based interfaces are easy to use with a low learning curve.

- Allow central or mobile personnel to quickly tap on icons or soft keys to classify or update emergencies
- Map alert areas or responder locations visually and alert nearest personnel to respond
- Easily drag-and-drop icons into notification hierarchies on the fly
- Quickly create complex escalation procedures that follow your staff's schedules or based on the type of emergency




Know someone is dialing 911 in your building BEFORE the sirens arrive at the door.

Acknowledging and Escalating

Keeping your staff up-to-date keeps everyone safer. However, what happens if the notifications you are sending are going to someone who's off sick, or on lunch? What if you have many people who could respond but only need ONE to actually respond?


These kind of scenarios happen everyday at your building but during an emergency knowing who is responding can be life-or-death.



911 Locator is designed to not only locate where the 911 call originated from but also locate where your response team members are. Automated escalation procedures ensure that event notification goes to a person available to respond. One-touch acknowledgement on mobile devices or terminal screens allows everyone to know who is responding and direct update messages accordingly. Countdown responders can be set-up to callout until a certain number of team members respond.

Keeping Location Information Up-To-Date

Traditional 911 system rely on fixed phone lines and stationary staff. In today's building environments this is rarely the case. To accommodate many buildings have set up virtual extensions and VOIP services that can follow people as they move around. However, these virtual extensions now no longer have fixed locations within the building.



911 call centres require the specific location of a call to provide effective service; in some state's this is enforced by law and regulated by heavy fines for non-compliance. No one wants their critical response team delayed over confusion about where they are needed. However, providing up-to-date extension lists to emergency call centres is a laborious process. 911 Locator interfaces between your phone system and the call centre to seamlessly transmit current location information.

NOTIFY:

- Reception
- Management
- Security Personnel
- On-Site Medical Staff
- Trained Staff
- Emergency Response Team

Tavasys

At Tavasys we have our eye on the future to help you make the right decisions, because we realize technology doesn't stand still very long. The products and services you select today need to integrate into your business seamlessly as technology advances in the future.

Integrating and understanding the leading manufacturers' products and services to build the most beneficial network infrastructure is our responsibility. In addition to installing and implementing these networks, we provide comprehensive maintenance programs to ensure network reliability and maximize network up-time.

We maintain some of the industry's most prestigious certifications as a Cisco Silver Partner, a Nortel Networks Elite Advantage Partner, a Nortel Networks Stocking Distributor, a Microsoft Certified Solution Provider, as well as an HP/Compaq Business Development Partner. To obtain these industry designations, hundreds of hours of training and certification testing has been completed by the many talented individuals within our organization.

With these industry certifications, you can be guaranteed knowledgeable staff to help you with your network infrastructure needs. We are experienced at evaluating, designing, and integrating network infrastructure products into any existing infrastructure. Our knowledgeable Sales and Technical staff are here to help through every step of the network infrastructure upgrade process. Working with products from "best in class manufacturers" allows us to deliver you beneficial end-to-end Network Infrastructure solutions.



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